

# TILLPOINT PAYMENT GUIDE



## Process payment as a Debit Mastercard

The Aberdeen Gift Card will not work if the gift card option is selected at checkout, so remember to process the payment as you would with a regular debit card.



Simply swipe or enter the card number  
to take payment

## WAS THE PAYMENT DECLINED?

Make sure you selected the correct payment method



## Ask the customer to check their balance

This can be done easily by either scanning the QR code or calling the Balance Enquiry number on the reverse of the card

CALL HERE



SCAN HERE

## USING MULTIPLE PAYMENT METHODS?

Process the Aberdeen Gift Card before any other  
payment methods

## PAYMENT STILL FAILS?

PLEASE CALL THE CUSTOMER HELPLINE  
0121 268 3210