

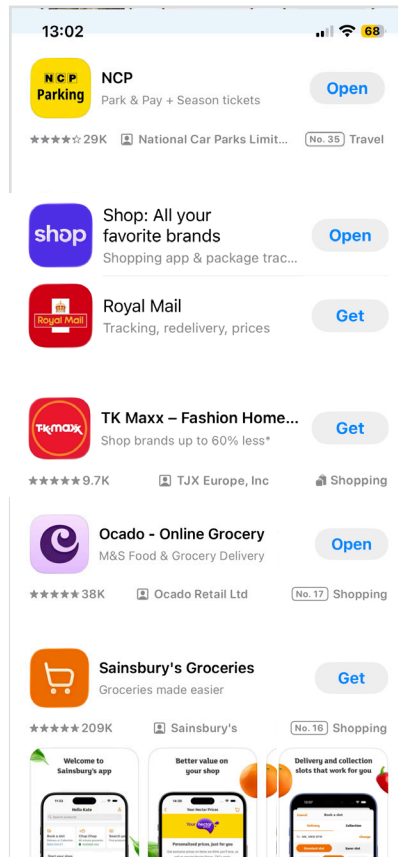
## Promo codes

Adding and managing in the NCP app

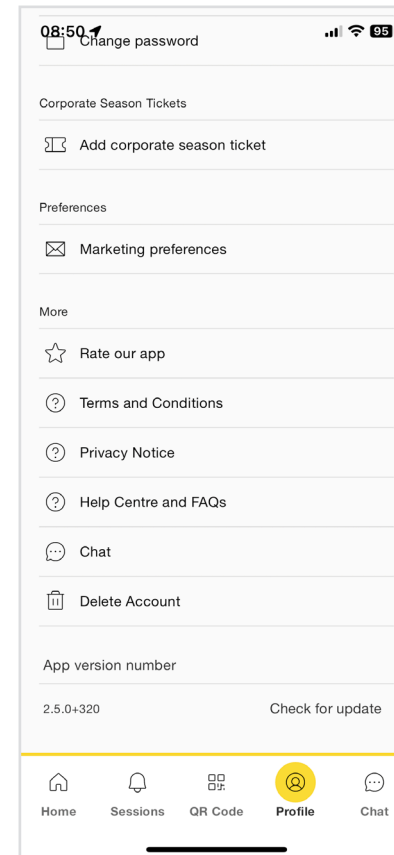


## Adding a promo code to the NCP app

Before starting please ensure your NCP app is on the latest version. This can be checked in two ways.



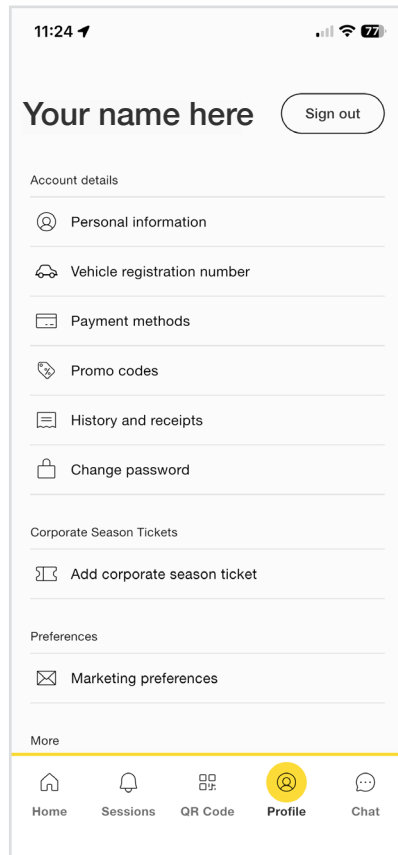
Go to the app store or google play store and see if there is an update available.



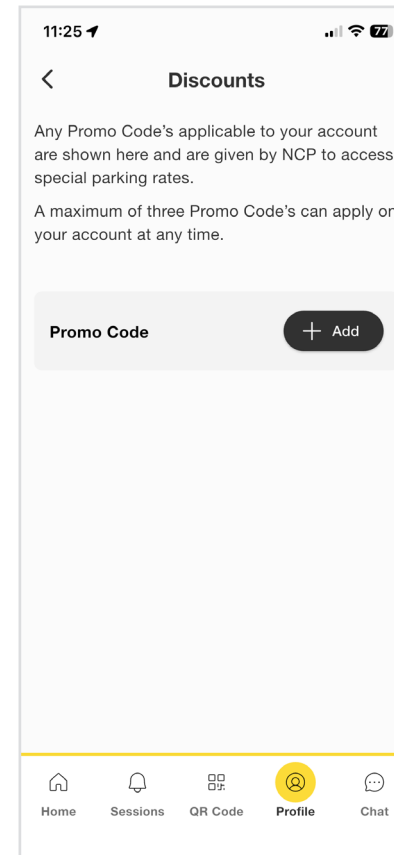
Or, open the NCP app. Go to the profile section and scroll down to the bottom. Click “check for update”.

# Adding a promo code to the NCP app

If a new promo code has been shared with you then please follow these steps to add to your account.



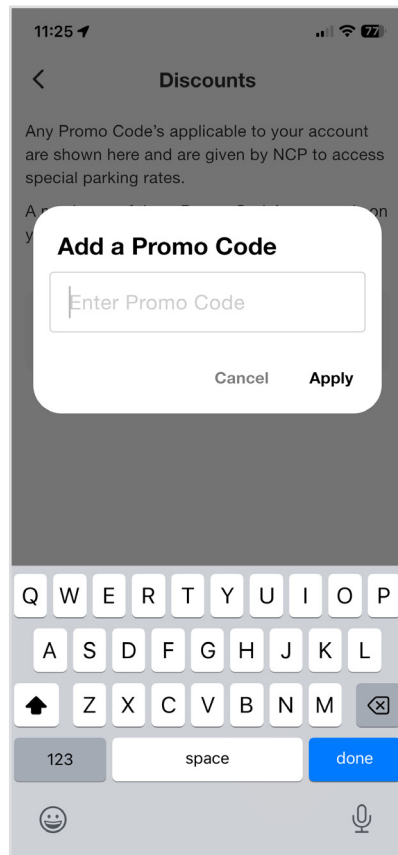
Go to profile section in the NCP app.



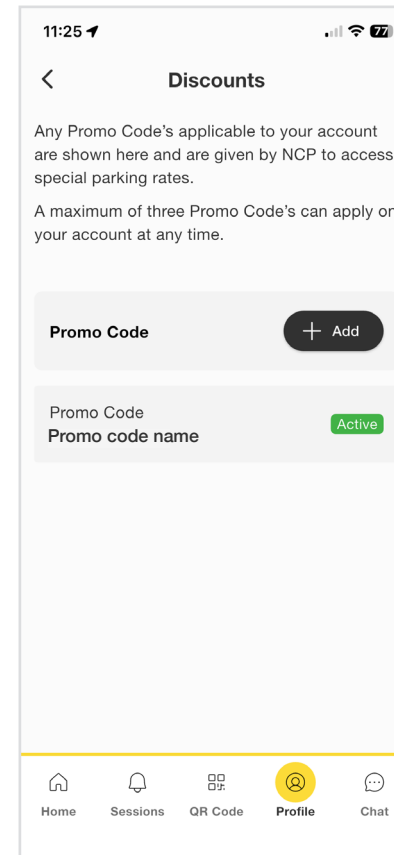
When you're in the section. Press Add.

## Adding a promo code to the NCP app

If a new promo code has been shared with you then please follow these steps to add to your account.



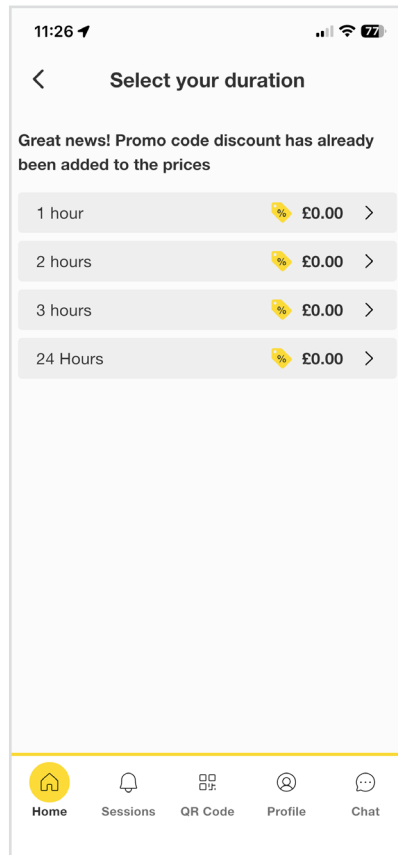
Now enter the promo code that was shared. If there is an activation code you will be prompted to add this after.



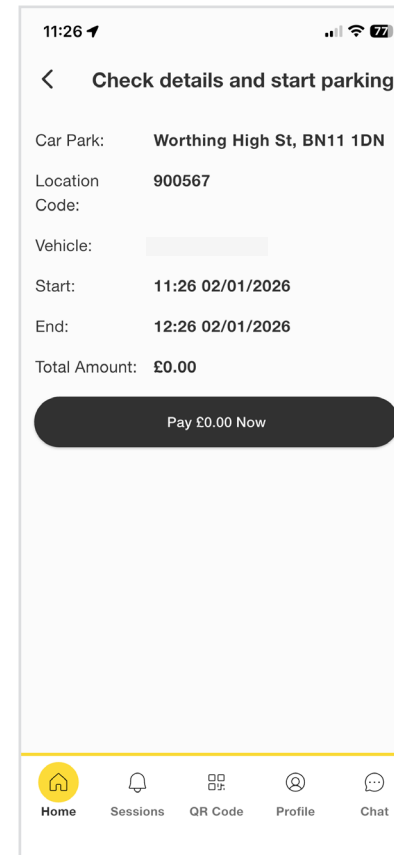
When the promo code is added and is active, it will show in the section.

## Using a promo code at a pay on arrival car park

Please ensure the promo code has been added to your account before parking at a pay on arrival car park.



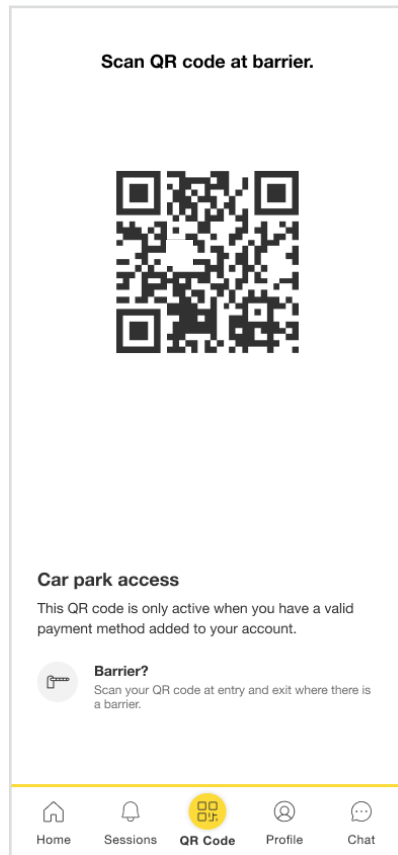
If parking at a pay on arrival site, the price will be adjusted when selecting the duration for the car park at which the discount is applicable for.



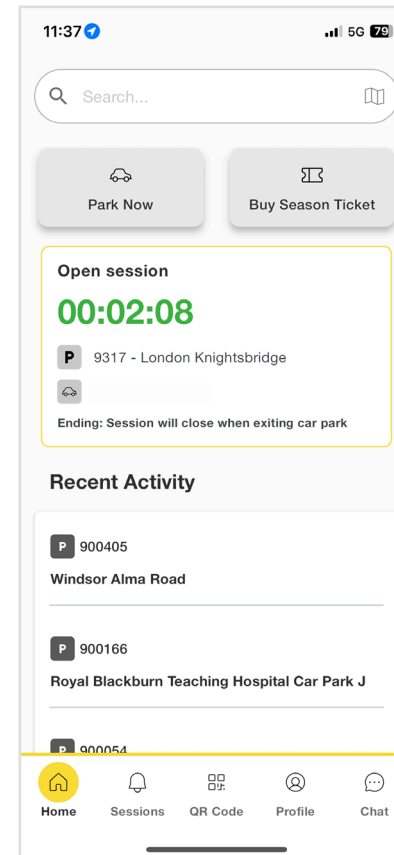
To ensure parking session is successfully created, please ensure the pay now button is pressed and completed. Even if you are using a 100% discount promo code.

## Using a promo code at a car park with a barrier

Please ensure the promo code has been added to your account before parking at a car park with a barrier.



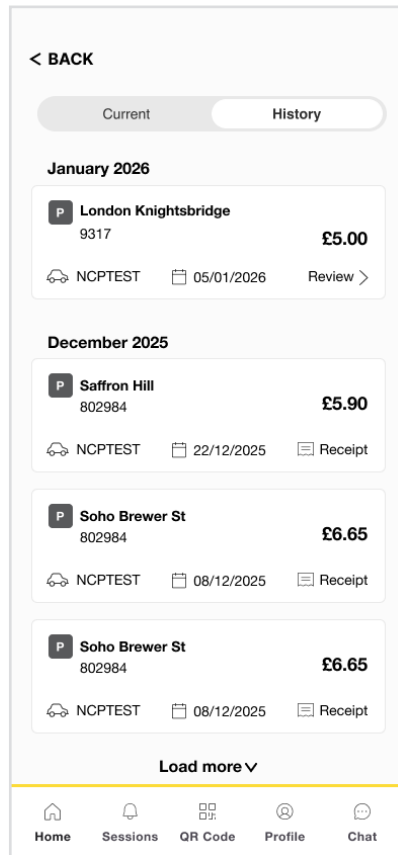
When arriving at a barrier car park. Please scan the QR code at the entrance.



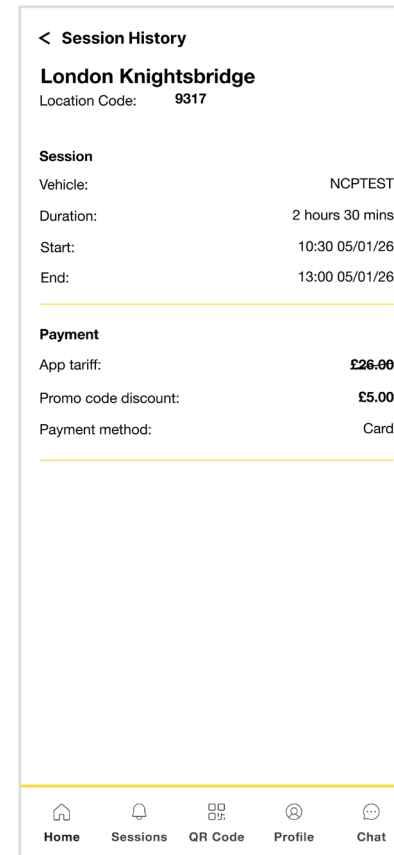
Once QR code is scanned a session will open in your app. This will close when you scan your QR code on exit.

# Using a promo code at a car park with a barrier

Please ensure the promo code has been added to your account before parking at a car park with a barrier.



Once the session is closed, the promo code discount is applied and the discounted amount is taken from the payment card on the account.



The receipt screen can also be accessed in the sessions screen.